

Adkins, Carla

From: Frances Madeley
Sent: 22 December 2019 18:10
To: Adkins, Carla
Cc: Town Clerk
Subject: The Bank, High Street, Amesbury

Amesbury, Wilts

22nd December, 2019

Wiltshire County Council,

Carla Adkins

Dear Carla,

Re. The Change of Use, The Bank, High Street, Amesbury. License Variation LN000114244 (WK201927323)

After the original application was (disappointingly for me) approved, the amendments made by The Wiltshire Council were very sensible, the ruling was to keep the main front doors of The Bank closed at all times. They must have had discussions about this ruling to come to this conclusion on grounds of safety and sound insulation. It should remain.

Keystone Enterprises first applied for Planning Permission to run a **cocktail** bar on the premises.

The cocktail bar did not materialise but a very noisy antisocial night club did. Now it seems they want both, one on each floor with separate access. **This really isn't a very suitable location.** No transport facilities have been considered in this alteration. There are no facilities now to aid customers find taxis home, no space for a taxi rank, or for taxis to wait. The full complement of 5 Security Staff was part of the agreement, to be present at all the opening the times. This doesn't happen! How many security staff will be required for the two venues, and two exits. What has been applied for?

Residents of Amesbury have had no end of trouble since July 2018 when The Bank opened.

Two access points to the one building in a short distance is not practical. The proposal puts one entrance immediately by Beechwood Close. As it is, their entrance is frequently blocked by waiting cars, taxis and commercial vehicles unloading goods. People queuing block the pavement and litter the pavement with cigarette ends and make so much noise thereby disturbing residents of Beechwood Close, High street and guests at The George Hotel and The Fairlawn Hotel.

The main FRONT doors have been used even though they are supposed to remain closed at all times.

When deliveries are made through the main front doors, the trucks not only block Beechwood Close entrance but the delivery men unloaded the crates to the pavement before taking them indoors thereby blocking pedestrians walking along the High Street.

The Main doors are meant to remain closed to prevent public nuisance.

Public nuisance being :

Noise: as people come and go in and out of the Bank building

Noise: from venues inside when the doors are opened

Noise: when people congregate outside smoking and leaving their litter,

Noise: when people are queuing or hanging around outside thus being intimidating to pedestrians who want to use the pavement.

Noise: from people waiting for taxis

Access via the original HSBC Bank main front doors is not user friendly as there is no forecourt unlike the side entrance. There are steps and **outward** opening doors and **no ramp**, which makes access for people with disabilities difficult. In an emergency people would tip straight into the street traffic, as again, there is no forecourt .

These front doors are currently designated for Fire Exits, emergencies only. How will two separate venues in the building evacuate in an emergency?

It is not an appropriate site for two separate clubs, especially as a third, The New Inn, is next door (also I believe Keystone enterprises management) and also generates lots of noise and street antisocial behaviour.

If any changes are to be introduced then, I think the Licensing Department should review the hours of opening at The Bank and reduce them to midnight. 2.00 am is quite out of keeping with this otherwise quiet corner, the old village part of Amesbury!

Regards,

Frances Madeley